
RRLC Rochester Regional Library Council

Linking Libraries

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NY3Rs LIBRARIES TO PARTICIPATE IN 2003 LIBQUAL+™ SURVEY



In an effort to study user satisfaction at libraries throughout New York State, more than 75 private and public academic libraries and public research library members of the New York Reference and Research Resources Councils (NY3Rs) will participate in the Association of Research Libraries' 2003 LibQUAL+™ survey. The group's participation in LibQUAL+(TM) is made possible in part by a grant from the federal Library Service and Technology Act, awarded to the New York State Library by the Institute of Museum and Library Services.

Local libraries participating are: Finger Lakes CC, St. John Fisher College, Monroe CC, Nazareth College, Rochester Institute of Technology, Rochester Public Library, SUNY Brockport, and SUNY Geneseo.

LibQUAL+™ is a research and development project started in 1999 by ARL in collaboration with Texas A&M University. The Web-based survey instrument uses 25 core questions to measure library users' minimum, perceived, and desired levels of service quality in four key dimensions: **Access to Information, Affect of Service, Library as Place, and Personal Control.** More than 78,000 users at 164 institutions throughout North America completed the 2002 LibQUAL+™ survey.

"I was intrigued the minute I learned about LibQUAL+™ said Kathy Miller, RRLC Executive Director, and Project Coordinator. "The private sector has long focused on quality service. As customers ourselves, we appreciate that. LibQUAL+™ takes the research used in the private sector and applies it to library services, with the ultimate goal of allowing libraries to surpass user expectations in search of excellent library services. Users who view a library as responsive are more likely to be strong library supporters and that translates into funding."

Duane Webster, ARL Executive Director (and former Rochester area librarian), commented, "We're excited to have such a large group of New York libraries participating in the 2003 LibQUAL+™ survey. The data collected will not only help them to study their effectiveness and improve their performance, but it will also be useful to ARL as we enter our final year of R&D on the LibQUAL+™ survey instrument itself."

Participating library directors were equally enthusiastic. "LibQUAL+™ is important because it provides a cross-library means of assessing service quality," said David M. Harralson, Associate Dean and Director of the Li-

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New Members

RRLC welcomes its newest members to the Council: **Medaille College ACCEL** as an Associate Member and the **National Center for Missing and Exploited Children** as an Affiliate Member.

Medaille College ACCEL, whose parent institution is located in Buffalo, is at 100 Corporate Woods in Rochester. The library has a business focus that could be of assistance to someone doing business research, especially if it involves businesses or the business climate in Western New York. Its materials reflect the courses offered by the college in accounting, finance, business management, business ethics, business communications and marketing. Its contact person is **Yvonne Cleveland**, Academic Librarian, Cleveland_Yvonne@email.medaille.edu.

The local branch office of the **National Center for Missing and Exploited Children (NCMEC)** is located at 275 Lake Ave. in Rochester. Its library contains books, videos, and resources on topics related to child abduction, sexual abuse, and prevention measures.

Materials in this library will appeal to parents looking for an age appropriate book or video on how to keep their children safe from abuse and abduction. Social workers can find information on sex offenders and treatment of victimized youth. There are also resources for law enforcement and

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BiblioBuild still needs your help!

Christine Singleton and her family will be spending the holidays in their new home, thanks to the generosity of area libraries, library staff, and library supporters. But her house is still not paid for – ‘though we are nearly there. We need \$7,000 more to make our final payment. If you are considering yearend gifts, please consider BiblioBuild. Send contributions made out to BiblioBuild/ Habitat for Humanity to RRLC and we will forward them on. Thank you!



LibQual (continued from page 1)

brary at Utica College of Syracuse University. "When outcomes assessment is demanded, simple gate counts and numbers of ILLs will no longer be sufficient. LibQUAL+™ provides outcomes based on library user perceptions that will be accepted by our funders and will be helpful to administrators. Being able to measure service quality within Utica College and across other institutions of higher education will be invaluable."

David Chatham, Director of the Wilmot Library at Nazareth College of Rochester, agreed. "Our library staff has a long-standing commitment to provide excellent service. LibQUAL+™ will help us fulfill this commitment. Our mission statement anticipates 'the changing information needs of an exceptionally diverse user group.' Until now, however, we have not had an effective means to monitor those changing needs."

More information about the participation of the NY3Rs in LibQUAL+™ is available at <http://www.ny3rs.org/AboutLibQUAL.html>.

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Now Available

The 2003 edition of *Resource Guide for Planning the Care of Aging Loved Ones*, published by Mercy Center with the Aging, is now available. This guide provides updated information for Monroe, Livingston, Ontario and Wayne counties and covers a range of care-giving needs. Cost is \$59.95 and can be ordered by calling (585)244-5190.

CLIC-on-Health Hires Project Director, Begins Training Librarians



Linda Phillips has been hired as Project Director for the CLIC-on-Health: Community and Library Collaborative of Health project. Linda is retired from Rochester Gas & Electric Corporation where, most recently, she led the deregulated gas operations group. She holds an MLS from SUNY at Geneseo and started her career at RG&E 26 years ago by setting up a Technical Information Center for the Engineering Department. Linda's first association with the RRLC began when she applied for membership to the Council on behalf of RG&E. In the mid-1980s, she served a two-year term as chairperson of the RRLC Advisory Board. "Working with the RRLC again is wonderful," Linda says. "I'm delighted to be involved in this very exciting project and enjoying renewing old friendships in the library world."

CLIC-on-Health is a partnership coordinated by librarians that brings together libraries, health organizations and associations, healthcare delivery systems, and educational institutions. Its purpose is to provide all the people of the RRLC area with the high-quality information and resources they need to make wise lifestyle and

healthcare choices. It is funded by LSTA and National Networks of Libraries of Medicine grants.

Training is part of CLIC-on-Health, with the first training sessions scheduled for December 2 & 3. MCLS librarians will attend these train-the-trainer workshops. We will debut the CLIC-on-Health website at the training and walk participants through some of the major health care sites. Training is planned later for local health agencies, e.g., the Arthritis Foundation, and for Rochester City School District librarians and nurse teachers. Inner-city consumer training is anticipated as well.

In November, a telephone survey of a random sample of Monroe County households was conducted to learn how people find the health information they need. Using the results of this market research study, we will continue development of the CLIC-on-Health website and training programs to meet the needs of consumers. Health agencies are being surveyed to identify those that are willing and able to contribute information about their organizations to the website. We hope to have up to 20 participating agencies in 2003.

Member Library News

Voice and Large Print Technology Expands Access at BML

The Kurzweil 3000, now available at **Brighton Memorial Library**, can reopen the world of reading for many who experience visual difficulties. This state-of-the-art reading system was made possible in part by a New York State Literacy Grant through the Monroe County Library System. Equipped with a scanner, computer, and speakers, the Kurzweil is easy to use and "reads" printed materials aloud. Hard to read legal documents, medical articles and newspapers can be magnified by the Kurzweil. Those with learning disabilities will appreciate its capability to provide definitions and spellings. Individuals learning English will be able to hear definitions read in other languages. For more information, stop by or call the Reference Center at 784-5300.

Beaming School Libraries: Handheld Computing for the Mobile Librarian

The advent of handheld computers in classrooms this past year has created a stir in education publications serving the K-12 community. From administrators using these devices to streamline administrative tasks to teachers using them in the classroom to improve learning, handheld computers have become part of the changing technologies placing demands on school librarians.

The Monroe-2 BOCES School Library System has received an LSTA grant to pilot a project to evaluate the management and curriculum uses of handheld computers in school libraries. Use might include: loading class schedules, lesson plans, New York State Learning Standards and assessment rubrics to facilitate flexibility and mobility for school librarians. Project

participants will learn about palm technology, applicable software for management and curriculum, identify education uses and develop a curriculum integration project.

UR presents second season of Neilly Series

For the second year, **the University of Rochester Library Friends** will sponsor the Neilly Series of lectures. All lectures are free and open to the public. For more information contact Andrea Weinstein, Development Manager, Rush Rhees Library (273-1341).

January 30 John Storm Roberts: *Gestating Jazz: The Mexican Tour of 1885*

February 26 Emil Homerin: *Translating Islam*

March 27 Bruce Whiteman: *The Forger as Male head Cas: Constantine Simonides and Other Rogues*

April 9 Linda Greenhouse: *The Supreme Court Today*

2003 Regional Automation Applications -- more libraries apply

For the second year in a row there has been an increase in the number of libraries applying for and receiving Regional Bibliographic Databases and Resource Sharing (RBDB) funds from the Council. In addition to four applications from the Council (Training, Databases, Union List of Serials, ROARing Cat), twelve libraries applied for funding this year, compared to seven last year. Ten of twelve were selected for funding by the RBDB Jury (Carol Tauriello – Erie 1 BOCES SLS; Michael McLane – Syracuse 3Rs; Thomas Bindeman – Nioga Public Library System). Proposals will be submitted in December to the

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Participating Library	Grant Award	Project
Pioneer Library System	\$8,750	Improve quality of Pioneer online catalog OWWL, by reducing the number of duplicate records.
Hobart and William Smith Colleges	\$2,499	Digitization of local history materials—photographs of 19th century Geneva; archival material for Seneca Lakes Waterways.
Nazareth College of Rochester	\$6,500	Authority control project to enhance access to online records.
Edward G. Miner Lib. U. of R. Medical Center	\$4,000	Digitization of 100 images depicting four pre-eminent hospitals in the latter decades of the 19th century.
RRLC	\$44,708	ROARing Cat and RALLY Virtual Union Catalog and ILL system.
RRLC	\$20,868	Union List of Serials.
RRLC	\$61,034	RRLC Training Center and technical support.
RRLC	\$22,028	Regional Access to <i>Democrat and Chronicle</i> and <i>Buffalo News</i> ; OCLC WorldCat.



ROARing Cat Tricks O' The Trade

Our Wild and Wonderful Cat

ROARing Cat is huge! It has 3,744,513 total records and over 2 million of the records belong to the University of Rochester libraries alone. Nearly everything in ROARing Cat (and in our libraries) is still print material (like books and serials). Only 2.4% are videos and films, 2.6% are music recordings, and the number of "computer files" (software and online resources) doesn't even get close to 1%. Most of the items are written in English (almost 84%) but there are also items in 280 other languages including Aztec, Eskimo, and Kurdish.

Usually, however, you are looking for one specific item or at least an item with specific characteristics. When you use ROARing Cat for your search, you are in luck because ROARing Cat has some very powerful searching features.

How To Tame The Cat

To perform a "power search" in ROARing Cat:

- Click on the "Search" button.
- Click on the "Set Limits" link on the far right of the screen. The resulting screen will allow you to set as many (or as few) limits as you wish to narrow your search. You may limit by date, language, and material type as well as by the specific library or type of library that may hold the item.
- Make your selection(s), then press the "Set Limits" button. At that point, you will be returned to the search screen where you enter your search in the normal way.
- Then click the "Search" button to perform the search. Your results screen will have the message "Results filtered according to Limits" to remind you that you have limited the search in some way.

After setting limits, you may click on the "Change Limits" link to change or remove the limits that you have set. It is also possible to set limits for "Browse" and "Combination" searches. A page is also available on the RRLC website to help you with limiting in ROARing Cat. It can be found at: <http://www.rrlc.org/rcatlimit.html>.

2003 Automation

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New York State Education Department. If approved at the State, the projects will begin in early 2003.

This years awards totaled \$220,742. Since this program began in 1984, RRLC has distributed nearly \$4 million for projects that have regional impact.

Library Participant/Retrospective Conversion	Award	Project
Colgate Rochester Crozer Divinity	\$7,000	9,859 records in theology
SUNY Geneseo	\$12,744	91,028 records for U.S. Gov. Documents
Rush Rhees	\$9,373	Microform collections
GLSW BOCES SLS	\$6,000	8,000 records for ten private schools
WFL BOCES SLS	\$10,000	20,000 records
Hobart & Wm Smith Colleges agent for Landmark Society and Nat. Ctr. For Missing and Exploited Children	\$5,238	718 from NCMEC and 1,500 from Landmark Society

Health Fairs



RRLC held two Health Information Fairs at branches of the **Rochester Public Library** during the month of October. Both events are funded by a Technology Awareness Program Outreach grant, from the National Network of Libraries of Medicine (NN/LM).

167 people and 23 exhibitors attended the October 5 Health Fair at **Arnett Branch Library** where there was a wide variety of health information. Several people indicated they had come because blood pressure screening and diabetes testing were being offered. One woman toured the health fair exhibits and then announced she was going home to get her mother. She returned about 30 minutes later, and stayed for another hour showing her mother around.

Over 500 people attended the Health Fair at the **Lincoln Branch Library** on October 22. There were 26 exhibitors who presented both English and Spanish-language information. The high attendance made for a hectic and noisy environment, but the exhibitors said they were thrilled with the opportunity to get information out to so many interested people.

RRLC extends heartfelt thanks to **Susan Meyers** for coordinating these two events, **Mary Ann Howie** (RGH) for helping plan and to **Jean Verno** and **Joan Lee** for hosting them.

RRLC People in the News

Theresa Bennett has been named Director of the **Greece Public Library**. Terri was formerly Librarian at the Gates Public Library, Branch Head at the Lincoln Library in Rochester, and more recently Head of Library Automation Services for the Monroe County Library System. Terri was appointed to her new position in September, 2002.

Debby Emerson, RRLC Assistant Director is co-chair of Noted Author Luncheon Committee for the Reference and Adult Services Section of NYLA.

Jennifer Morris, Pioneer Library System, has been appointed chairperson of the NYLA Legislative Committee.

Lucretia McClure, RRLC Trustee, has been appointed by the New York State Regents to the Regents Advisory Council.

Jackie Hoyt, Director of the Cordelia A. Greene Public Library in Castile, accepted an award

RRLC Databases Update

InfoTrac Custom Newspapers

The *Gale InfoTrac Custom Newspapers* product with full text of the *Rochester Democrat & Chronicle* and the *Buffalo News* is now available to all libraries in the RRLC region. Member access is available by clicking on <http://infotrac.galegroup.com/itweb/fair34346>. IP authorization is the preferred method for access. If you have not yet sent your IP to us or if you don't currently have access to this product and would like it, contact Andrea Weas (aweas@rrlc.org) at the RRLC office.

Searching the D & C

Okay, so now that you have it... why are you finding so many more *Buffalo News* items? Coverage of the *Buffalo News* starts in January 1996 but the fulltext coverage of the *Democrat & Chronicle* does not begin until January 2002 (though a backfile covering calendar years 1999-2001 will eventually be added).

But if all you are interested in are articles from the *D&C*, there is a solution. In order to search just the *Democrat & Chronicle*, use the URL above and click on "Proceed." On the search screen, go to "Limit the current search (optional)" and click on the "Browse" button. Put a check mark next to: Rochester Democrat and Chronicle (Rochester, NY), then click on "Submit Selection." You can further refine your selection by checking the sections of the paper in which you want to perform the search. Then do your keyword search as usual.

RRLC/WALDO

What do these database vendors have in common?

... ABC-CLIO, Academic Press, Accunet, American Council of Learned Societies, American Mathematical Society, APA, Bernan, Books24X7, Charleston Advisor, Clancy, Columbia University Press, CountryWatch, CQ Press, CSA, Docutek, ebrary, EBSCO, EDRS, Environmental Knowledgebase Online, Facts On File, Facts On File News Service, FIS Mergent, Gale, Grey House, Hoovers, Maps101.com, Morningstar Online, Newsbank, Original Sources, Ovid, ProQuest, Serials Solutions Service, Silverplatter, SofSoftline, The Nation, Turnitin, XREFER . . .

Their electronic databases are available for you to license through WALDO if you are in a public, K12, academic, or special (non-

profit) RRLC member library. If you want to find out exactly which titles are available, go to the *Shared Database Access* page on the RRLC website (<http://www.rrlc.org/dbshared.html>) and scroll down to the paragraph entitled "3Rs / WALDO Partnership." If you are a current WALDO subscriber, you can logon to the WALDO website and get complete pricing information; you can even fill out and submit an order form online. If you are not a current WALDO subscriber, you can look at complete information from each of the vendors that is specific to your library type. If you find a title in which you are interested, call (or email aweas@rrlc.org) Andrea Weas at the RRLC office for pricing information.



New Members (Continued from page 1)

curriculum for teachers. Holdings of the NCMEC Library will be added to ROARing Cat in 2003 under a Regional Automation grant.

As the nation's resource for child protection, the NCMEC spearheads efforts to locate and recover missing children and raises public awareness about ways to prevent child abduction, molestation and sexual exploitation.

The NCMEC/New York Branch also provides prevention education programs for children, teens, parents and teachers; case assistance for families of missing children; and photo distribution. Library hours are Monday through Friday, 8:30 a.m. – 4:30 p.m. For more information on the library or other services provided by NCMEC/NY, please contact Debra Ortiz, Community Educator, at 585-242-0900.



Archives Week 2002

The Documentary Heritage Program celebrated Archives Week, October 6-13, with a daylong workshop at the Rochester Museum and Science Center on October 9. The event received media coverage in the *Democrat and Chronicle* and on Fox News, WUHF-TV.

More than 70 people, including archivists, historians, librarians and teachers, attended the workshop and enjoyed presentations on using historical records in the classroom and researching the history of local people and institutions. Darby Penney of the NYS Office of Mental Health gave a presentation about a collection of patient suitcases that were discovered in an abandoned attic when the Willard Psychiatric Center closed in 1995. Using the contents of the suitcases and other historical documentation, Penney and her staff are piecing together the life stories of individuals who were admitted to the hospital between 1898 and 1952. The NYS Museum is planning a major exhibit on the project next year.

Other speakers included Keshequa Middle School teacher Tom Cook; Craig Hill Elementary School librarian Cathryn Franchino; Allis D'Amanda of the Rochester School for the Deaf Archives Committee; Monroe County Historian Carolyn Vacca; and local historian Warren Kling. The audience was also treated to a performance by several fourth-graders from the Genesee Community Charter School. The children used historical records from the archives at the Rochester Museum and Science Center to develop first-person narrative accounts of local abolitionists and women's rights activists, including Frederick Douglass and Susan B. Anthony.

Upcoming Workshop on Writing a DHP Grant

RRLC is offering a Documentary Heritage Program Grant Writing Workshop from 9:30 a.m. to 3:30 p.m., December 4. The DHP awards a total of \$100,000 statewide for archival projects. The application deadline is March 3, 2003. For information, contact Regional Archivist Christine Ridarsky DiVeronica at (585) 223-7570 or cdiveron@rrlc.org.

New Initiatives

RRLC's Documentary Heritage Program has established two new committees. The Archives in Education Roundtable is designed to improve knowledge of and access to primary source materials that could be used in the classroom. A subcommittee of that group is planning a regional workshop or fair for next spring where educators and records holders can meet to share ideas and information.

The Documenting Diversity committee seeks to encourage documentation of the area's rich cultural and ethnic heritage. The group's first task is to plan a community celebration aimed at encouraging diverse community groups to preserve and document their history.

To join either of these groups, contact Regional Archivist Chris-

Relief for Local History Caregivers

RRLC recently was awarded a \$9,382 grant from the NYS Discretionary Grant Program for Conservation and Preservation of Library Research Materials for a series of workshops on preservation/conservation of local history

materials. Two programs were held in early November, and several others are planned for the spring.

Workshop schedule:

Care of Rolled Documents: Blueprints, Maps, and Large Drawings, 9 a.m.-Noon January 23, 2003, George Eastman House, 900 East Avenue, Rochester
Care of Magnetic Tapes, 9 a.m.-Noon February 19, 2003, Fairport Public Library, 1 Village Landing, Fairport
Care of Photographs and Photo Albums, 9 a.m.-Noon, March 27, 2003, George Eastman House, 900 East Avenue, Rochester
Disaster Preparedness Preparation for Libraries and Local History Caregivers, 9 a.m.-3 p.m. May 15, 2003, Rundel Auditorium, Rochester Public Library, 115 South Avenue, Rochester

Watch for registration forms in the mail, or check the RRLC Web site at www.rrlc.org/events.html.

In addition, RRLC is reviving its conservation/preservation committee. Contact RRLC for information on joining.

CCDA to Academic Libraries

Area academic Libraries received a total of \$106,182 in Coordinated Collection Development funds as part of the New York State Education Department program. Libraries and the Amount received:

PARTICIPANT	AWARD
Finger Lakes CC	\$7,525
Hobart & Wm. Smith	\$6,325
Monroe Com. Col.	\$14,772
Nazareth College	\$9,340
Roberts Wesleyan	\$9,340
RIT	\$17,080
St. John Fisher	\$6,970
SUNY at Brockport	\$12,706
SUNY at Genesee	\$10,025
U of R/Rush Rhees	\$13,891

Send Us Your Updates! OCLC ILL enhancement adds specific ULS info to ILL requests

OCLC's new "Lender Local Data Record (LDR)" enhancement adds the lender's local holdings information as it appears in the Union List of Serials from the OCLC Union List to all "Pending" requests in ILL Web, Passport, ILLME, and ILLiad. This allows lending libraries to quickly and efficiently identify requests that can be immediately declined.

How it works in OCLC ILL:

- * ILL lenders will see their own institution's union list information with all "Pending" requests.
- * If the lender does not have local data information available, the field is left blank.
- * When the request is forwarded to the next lender in the string, the holdings shown will be that lender's LDR.

Recognizing that this enhancement will give greater visibility to libraries' local data records, RRLC is encouraging libraries to update their serials holdings information. RRLC inputs your serials data into the OCLC Union List of Serials on a current basis, so that as items are sent to us, they are updated in the ULS. For more information on the RRLC ULS update service, go to: <http://www.rrlc.org/ulsup.html>.

MCLS Budget Update

The Monroe County Legislature passed a budget restoration plan for the Monroe County Library System/Central Library that included \$340,000 additional support.

The Monroe County Library System/Central Library will be able to restore many, but not all of the services and positions that were cut in October. There still is a gap of approximately \$720,000 some of which will need to be made up through new revenue sources (e.g., sale of library cards to out of county residents, and the new holds fee and increases in fines). MCLS is in the process of developing a specific restoration plan.

Although the cuts were not completely restored, library users and supporters have a lot to be thankful for, and we all should be appreciative of those legislators that voted to restore some funding.



Discount coupons available for CE.
For more information go to our
website at

<http://www.rrlc.org/cecoupons.html>.



Have you RALLY'd yet? RRLC's regional resource sharing system is up and running. Thirteen libraries are currently borrowing and lending through RALLY and several others are in the "profiling" stages.

RALLY is both a "virtual union catalog" "RALLY Cat" and a resource sharing system. RALLY Cat (<http://www.rrlc.org/rally.html>) is open to anyone — library access as well as library staff. Users can simultaneously search the "live" catalogs of area libraries and ROARing Cat and retrieve results which, in many cases, will also display "status" — i.e., "on the shelf" or "checked out".

At this time borrowing and lending functions are only available to RALLY resource-sharing participants. RRLC encourages all member libraries to become active participants in RALLY resource sharing. The service is free to member libraries, and any member library is eligible to join as a borrower, a lender, or both. The tracking and statistical reporting features of RALLY are attractive options which are not available in e-mail ILL transactions. The RALLY software resides on a central server and is accessed via the Web, so participating libraries don't need to worry about installing or maintaining software.

Libraries interested in participating or in having a demo of RALLY via web-conferencing (you can sit right at your desk!) should contact Debby Emerson at RRLC (demerson@rrlc.org).



Rochester Regional Library Council

390 Packett's Landing
Fairport, New York 14450

Executive Director: *Kathleen M. Miller*
Assistant Director: *Deborah Emerson*
Technical Associate Librarian: *Andrea Weas*

RRLC Calendar

- Dec 9** "Instant Messaging" with Barbara Moore. Monday Night @ the Council Pizza Series. RRLC Training Center. 6:00 p.m. - 8:00 p.m.
- Dec 10** RRLC Library Assistants Group Meeting. RRLC Conference Room. 9:15 a.m. - 11:00 a.m.
- Dec 11** "Safeguarding Our Patron's Privacy". ARL Teleconference. Monroe Community College. Noon - 2:30 p.m.
- Dec 11** Historical Records Advisory Committee Meeting. RRLC Conference Room. 2:00 p.m.
- Dec 13** "State of the Internet" with Michael Hunter. RRLC Training Center. 9:00 a.m. - Noon and 1:00 p.m. - 4:00 p.m.
- Dec 19** RRLC Advisory Committee of Library Directors. RRLC Conference Room. Noon - 1:30p.m.
- Jan 2** RRLC Board of Trustees Meeting. RRLC Conference Room. Noon - 1:30 p.m.
- Jan 9** Monroe #1 BOCES SLS Meeting. RRLC Conference Room. 2:00 p.m. - 4:30 p.m.
- Jan 23** "Care of Rolled Documents: Blueprints, Maps, and Large Drawings" with Gary Albright. Relief for Local History Caregivers: A series of RRLC Conservation/Preservation workshops. George Eastman House (tentative). 9:00 a.m. - Noon.
- Jan 24** "Time Management: Getting Things Done". SOARing to Excellence Series. SUNY Geneseo. Noon - 2:00 p.m.
- Jan 28** EBSCO Presentation with Ronna Archbold. RRLC Conference Room. 3:30 p.m. - 4:30 p.m.
- Jan 30** "Google from the Inside Out" with Michael Hunter. RRLC Training Center. 1:00 p.m.- 4:00 p.m.
- Feb 10** "Firewalls and Virus Protection" with Jack Porcello. Monday Night @ the Council Pizza Series. RRLC Training Center. 6:00 p.m. - 8:00 p.m.
- Feb 24** "Photoshop Elements Part 1" with Barbara Moore. Monday Night @ the Council Pizza Series. RRLC Training Center. 6:00 p.m. - 8:00 p.m.
- Feb 19** "Care of Magnetic Tapes" with Jim Farrington. Relief for Local History Caregivers: A series of RRLC Conservation/Preservation workshops. Fairport Public Library. 9:00 a.m. - Noon.
- Mar 3** "Photoshop Elements Part 2" with Barbara Moore. Monday Night @ the Council Pizza Series. RRLC Training Center. 6:00 p.m. - 8:00 p.m.
- Mar 6** RRLC Board of Trustees Meeting. RRLC Conference Room. Noon - 1:30 p.m.

*For more information on any of these events email:
rrlc@rrlc.org*

Employment Opportunities

Reference Librarian/Bibliographer for Business and Hospitality Service Management at RIT Library, Rochester Institute of Technology, Rochester, NY
Cataloging Specialist at the Geneva Free Library
Part-time Director at Hamlin Library
Analyst/Programmer University of Rochester, Rush Rhees Library

For more detailed descriptions of these and other jobs, go to <http://www.rrlc.org/jobs.html>.