

RRLC Rochester Regional Library Council

Linking Libraries

Volume 23, No. 1 March 2003

Governor Proposes Big Cuts

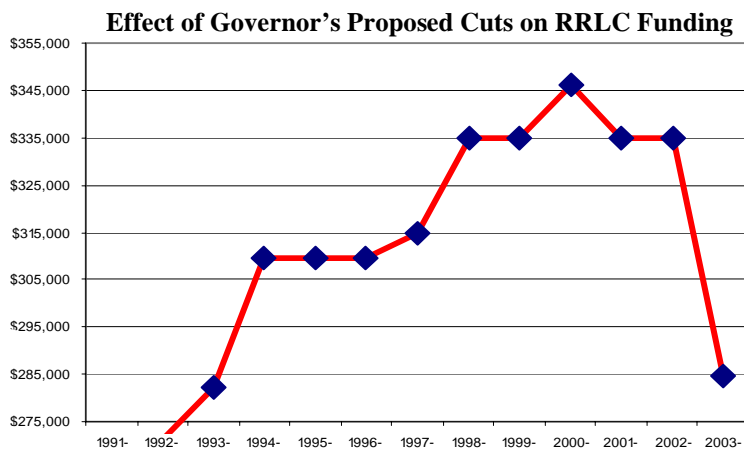
Cuts unfair to libraries – no increase in five years

By John Hammond, Executive Director of the Northern New York Library Network (a NY3Rs).

On January 29 Governor George Pataki proposed a reduction of \$13.3 million in state aid to libraries. This amount, which represents a 15% cut in aid, will drop library funding to levels last seen in the

The timing of these cuts could not be worse. Economic hard times typically result in increased use. Libraries have undertaken new roles in providing computer access to job seekers, students, and researchers.

The Baby Boomlet has more children using public, school,



early 1990s, a time of DOS dumb terminals, and dial-access.

Many other state programs, including Medicaid and aid to school districts, are also facing aid reductions due to the well-documented state fiscal crisis. However, these programs received steady increases in aid throughout the last decade, and are being cut from their 2002 funding levels. Because the governor and the state legislature have not increased library aid these last four years, libraries are being cut from a base year of 1998.

and college libraries than ever before. Costs of traditional services such as books and magazines are far higher than they were in the early 1990's, and other library costs such as electronic databases and network connections did not even exist back then.

The library community must now look to the state legislature to restore library funding to at least its 1998 levels. NYLA Legislative Day will occur on Tuesday, March 18 in Albany, and will provide an opportunity to explain to our

USA PATRIOT Act and Libraries

By Jeannette Smithee, Assistant Director, Central New York Library Resources Council



The USA PATRIOT Act of 2001 was enacted days after the tragic events of September 11, 2001. The legislation addresses Homeland Security issues and protection from terrorism. However, it has far-reaching effects in limiting access to information that had been publicly available and in increasing the authority of law enforcement to conduct searches. Librarians heard these issues discussed at "Safeguarding Our Patrons' Privacy: What Every Librarian Needs to Know About the USA PATRIOT Act and Related Anti-Terrorism Measures," a December 11 teleconference sponsored by five major library associations. [The video tape of this conference is available for loan to RRLC libraries.]

Some effects of the USA PATRIOT Act that affect libraries include:

- Removal of government information from web sites, agencies, and depository libraries
- Enhanced authority to track computer trespassers (including library networks)
- Increased recordkeeping of immigration information for foreign nationals, and

(Continued on page 2)

(Continued on page 2)

Big Cuts *(Continued from page 1)*

elected representatives just how unfair these cuts are. Hop on the bus to Albany on that day to "Rally for Libraries" (see story page 6).

What cuts mean to RRLC

RRLC will suffer the following cuts under the Governor's proposal:

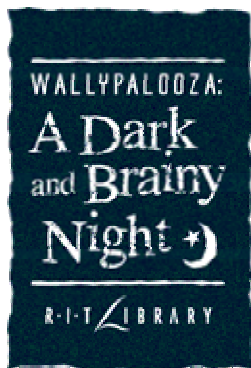
Basic Operating Aid:	\$50,233
Regional Bibliographic Databases:	\$33,111
Hospital Library Services Program:	\$11,873
Medical Information Subsidy Program:	\$ 5,209
Academic Coordinated Collection Development:	\$15,113

Total loss of \$115,539 on a budget of \$669,501.

* * * * *

Creative Ideas for Libraries

A DARK AND BRAINY NIGHT – at Wallace Library, RIT



On Friday the 13th of December 2002, RIT Library hosted the first-of-its-kind student challenge

named "Wallypalooza: A Dark and Brainy Night". The basic concept, outlined by RIT Libraries' Director Chandra McKenzie, was simple enough: to test RIT students' information literacy skills while drawing attention to the powerful and very robust research tools and services the Library offers on a daily basis.

"We wanted to host an event that would involve RIT administra-

tion, faculty, staff and the students. Sponsorship was aided by donations from several Academic Deans and staff volunteered to help out during the event. The 100 questions for this challenging test [were] constructed by the faculty, then hand-picked by the RIT Librarians," said Chandra.

To fit the timeframe, the 100 questions were "multiple choice". Participation was limited to 60 students in teams of two, a decision based upon factors such as the number of students the library could comfortably monitor, feed, and provide prizes for. Prizes were substantial (see below!) to really motivate students to participate.

Turning Concept Into Reality

Volunteers from the library staff planned the event by working in sub-committees: advertising & marketing; decorations & refreshments; rules & regulations, test questions & answers; determining major prizes and soliciting donations from local businesses; and design and construction of the electronic portion of the test.

Once the date for the event was

(Continued on page 4)

Patriot Act *(Continued from page 1)*

- Enhanced subpoena and warrant authority to seek electronic and paper business records regarding possible violators of the law

The USA PATRIOT Act concerns librarians because it does not fit with the established environment and culture of libraries. Librarians value free access to information, privacy for all patrons, freedom of speech, and academic freedom. New York and other states have laws that protect library patron's privacy. However, state laws do not protect against federal agencies. Libraries also have foreign nationals as employees and patrons. One provision of the law prohibits di-

vulging (except through an identified chain of command) that an inquiry or search is taking place.

Libraries can prepare for visits by federal law enforcement by having policies, procedures, and training in place. The policies need to identify a chain of command for routing legal papers (such as warrants and subpoenas). The policies should also identify retention periods for records such as circulation and database logins. The provisions of the USA PATRIOT Act affect all types of libraries. Staff (at all levels) need to be trained to handle requests for library and patron records. They need to know which supervisors are in the chain of command to handle requests. The USA

PATRIOT Act is complex. Librarians and their institutions should contact legal counsel and develop policies before visits by federal agents. A sample policy statement for a "library response to subpoenas or search warrants" appears as Appendix B at <http://www.arl.org/patriot/patriot.pdf>. Additional background information can be found at:

- * ARL's Web site on Anti-terrorism Legislation and Related Issues
- * ALA's Web site on Libraries and the PATRIOT Legislation
- * NASULGC/AAU, Post September 11 Resources for Universities

* * * * *

Professional Development

RRLC Training Lab Available for your Programs

Did you know that RRLC's Training Center is available for use by member libraries when it is not being used for an RRLC program? If you need a place for staff training, and don't have a suitable location in your own library, this may be the answer! Our Training Center has 16 PCs plus an instructor's workstation, and projection equipment. The PCs are running Windows 2000 and are loaded with the Microsoft Office suite and a few other applications. The lab has Internet access and both Internet Explorer and Netscape are available. The computers are also equipped with speakers. There is no charge to member libraries for using the Training Center for staff training. RRLC will consider requests to use the Training Center for end-user training on an individual basis. There is a modest fee for use of the Training Center for end-user training.

Highlights for Spring Semester

"Now You're Leading the Way" is a two-part program designed for those who are new to management, department head or unit head positions in their libraries. RRLC has contracted with Susan Besemer, former Library Director at SUNY Fredonia to present this exploration of library management. The sessions are scheduled two weeks apart, March 27 and April 10, to allow participants to build on the skills introduced in the first session.

"Licensing Electronic Re-



sources" is a key issue for many libraries as we rely heavily on a wide variety of databases. On April 14, come to hear Laurie Thompson and Harry Youtt discuss licensing issues in a full-day workshop.

"Making a DEAFerence at Your Library" is the topic of a full-day session on May 9 at the Brighton Memorial Library. This session features Joan Naturale and Vicki Hurwitz from the National Technical Institute for the Deaf, along with a panel of local experts.

Every Monday night is Pizza Night at the Council. Join us at 6:00 p.m. for pizza and an informal presentation, featuring a different topic each week. For complete listing on forthcoming events go to: <http://www.rrlc.org/events>

Non-member Fees

The ability to attend workshops and training programs at little or no cost is one of the many benefits of RRLC membership. RRLC is also happy to accept registrations from non-members when there is space available in a program. Non-members are asked to pay a modest fee. Payment may be made by check or purchase order, and is due at the time of registration. For questions, please call the RRLC office at 223-7570 or email Debby Emerson, demerson@rrlc.org.

* * * *

Schools Implement Full-Scale Point-to-Point ILL

Following a successful trial in the spring of 2002 among five volunteer libraries in each of the area school library systems, all libraries in Monroe #1 BOCES, Monroe #2-Orleans BOCES, Genesee Valley BOCES, Wayne-Finger Lakes BOCES, and the Rochester City School District began a point-to-point interlibrary loan project on January 6, 2003. Using a special version of ROARing Cat's Net.PAC interface, librarians can search for needed items and place an email ILL request directly to any of the 351 school libraries whose holdings are included in the current edition of ROARing Cat.

ROARing Cat can be searched by any of the regular search methods. If desired, the search can be limited by "branch scoping" to *SLS_ALL-All School Libraries*; this will guarantee "hits" among school libraries. Once the desired item is located, the librarian can simply click on the "Materials Request" button and a completed ILL request form will be presented. After displaying the request form, the borrowing and lending libraries must then be chosen from drop-down menu and other required information must be filled in.

Though school libraries are very early in the implementation of the system, some area librarians have embraced it enthusiastically. Maggie Elliott, Library Media Specialist at Victor Intermediate School says "I participate in Wayne Finger Lakes BOCES electronic ILL. . . I love it -- it is so much quicker. You not only get confirmation quickly of whether the item is in and available but it seems to come quicker." Michele Munski at Fyle Elementary

(Continued on page 7)



Boolean Searching

ROARing Cat is a huge catalog with nearly 3.8 million records (and that is after the records have been merged and deduped!). How can you find just that one item that you need?

TLC's Net.PAC software makes it easy to build a Boolean search with up to three terms. For a "guided Boolean search" follow these steps: click on the

"Combination" button on the opening screen to begin (you can also get to this

search screen by clicking on the "Combined Search" button from any of the interior pages). Type your first search term(s) in the top box and choose the search type from the drop-down menu: author, title, subject, or note. Click in one of the radio buttons "and," "or," or "not" then type your second search term in the second box and again choose the search type. If you want, you can add a third search term in the third box. If you do use three

search terms, you have the further ability to choose the grouping order (order of operations) for your search. As for other "advanced" searching options in ROARing Cat, you can also use ROARing Cat's scoping and limiting features to further narrow your search by date, language, material type, and holding library/libraries.

Boolean operators can also be used in the "Search" option and there will be no difference in the results; using "Combination" searches just makes the process easier by allowing you to build the search step by step.

* * * *

BRAINY NIGHT

(Continued from page 2)

established as a "Friday The 13th", the pieces started to fall into place regarding the theme for the event: "Wallypalooza: A Dark and Brainy Night".

The Awareness Campaign Begins

As soon as the new school year began, the library began a long marketing campaign to bring this event to the attention of students and the rest of the RIT community. Publicity included an original logo applied to various posters, bookmarks, flyers, and a web site. Library staff set up an Information Table on several occasions, and in several campus venues.

The library received nearly 100 entries, and used a lottery system to draw names of the final 30 teams.

The Dark And Brainy Night Finally Arrives

In keeping with the theme, the staff of volunteers put together a combination of gothic horror and crime-related decorative elements. The computer lab housed a "mad scientist's lab" complete with bubbling colored liquids in beakers and test tubes. Crime scene tape was used

to cordon off stairwells. And chalk outlines decorated the floors. The centerpiece of the decorations was the 60-foot long dining table made by pushing study tables together and adorning them with black and red table settings. This dining area was the designated area for refreshments/breaks and for prize drawings throughout the night.

The Teams Arrive, Eager To Tackle The Challenge

Upon arrival, and after review of the Official Rules one last time, the 30 Teams were each given the "Official Quiz", in a sealed 9" x 12" envelope. Each team was provided with colorful, matching T-Shirts, emblazoned with the event's Logo. At 9:00 PM, the 60 students began their quest to "answer the most questions correctly, in the fastest time possible". Although the quiz was in written (paper) form, answers had to be submitted electronically (to time stamp).

Volunteers and staff members monitored every area of the Library ready to respond to any questions and to make certain students were comfortable. The evening went very smoothly, with mandatory breaks staggered throughout the night. During breaks, everyone en-

joyed snacks and beverages, and through raffles the library awarded prize packages (coffee mugs, music CDs, and other goodies) to every participant so that no one left empty-handed.

The night wore on, yet many teams were still working diligently well after midnight. Ultimately, a handful of teams were still working on their answers right up until the deadline of 6:00 AM on Saturday. Since the electronic component of the test was created to automatically score and time-stamp the results, the top three teams were known immediately. Winners were announced in the Library on the following Monday. Photographs and results were posted to the event's web site at

<http://wally.rit.edu/wallypalooza>.

And the prizes? For getting 84 answers correct in the fastest time, the winning team won two all-expense paid cruises each (total of four). The second place team won a digital camera each. The third place team each won a DVD player.

For more detailed information on "A night to remember", contact: Robert Chandler (rrcwml@rit.edu).

* * * *

Do People Use the Internet to Get Health Information?



CLIC-on-Health Telephone Survey Results

All kinds of surveys tell us that people use the Internet for health information. But are they finding the information they need? Are they satisfied with the information they find? RRLC, through its CLIC-on-Health Project, commissioned a telephone survey of the use of the Internet for health information by households in Monroe County. It was conducted by BRX Global Research Services in November 2002. Since www.cliconhealth.org is an Internet site, only persons who have Internet access and use it were qualified to participate.

The main purpose of the study was to determine current and future use of the Internet and other information sources for health information in order to design a website which best meets the needs of the people of the Rochester area.

75% of those using the Internet use it to find health information

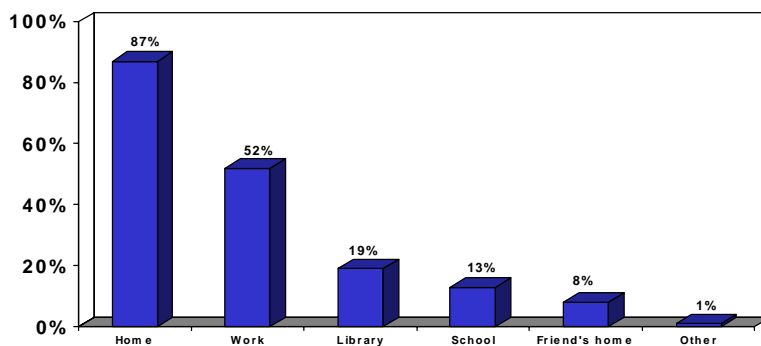
It was not difficult to find households which have access to the Internet and use it to locate information on health topics of interest – about 75% of those using the Internet use it for that purpose.

Users value it for ease and convenience, wide number of sources and volume of information, and its privacy.

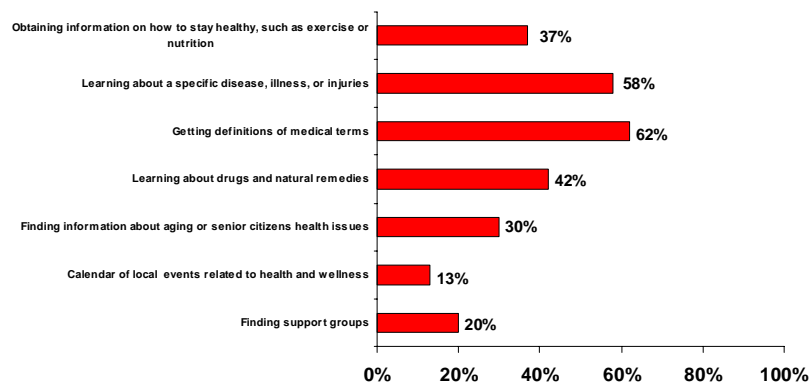
66% said that there isn't any-

(Continued on page 6)

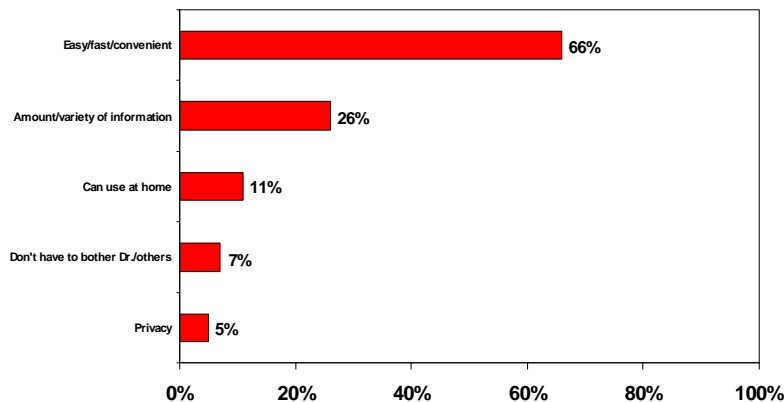
QB. Where do you have Internet access?



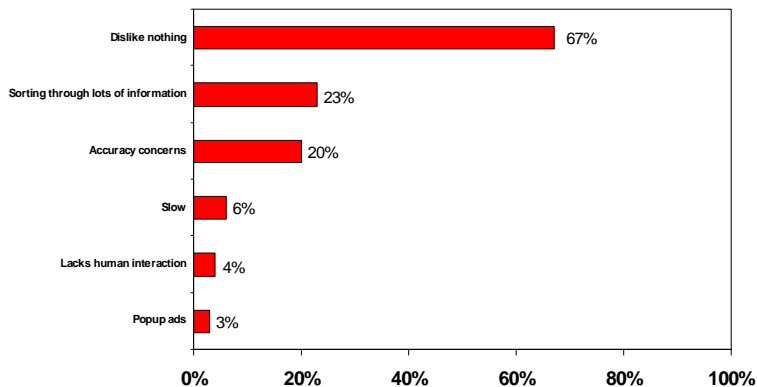
Percent of Past Internet Usage



Q2a. What do you like about using the Internet to get information about health related issues?



Q2b. What do you dislike about using the Internet to get information about health related issues?



RALLY in Albany —

**Bus Trip for
Library Day,
Tuesday,
March 18, 2003.**



Why Should I travel to Albany to talk with my legislators about library issues?

- * Libraries need you to speak out for them.
- * Libraries need more state money, not less.
- * Legislators need to learn what libraries do for the people of New York State.

How do I do this?

- * Join us on the MCLS/RRLC Legislative Bus.
- * Receive a briefing on the bus.
- * Join library supporters from all over New York for a rally in support of libraries on the steps of the Capitol from 12:30—1:30 p.m.
- * Visit your legislator at the Capital.
- * Tell him/her how important your library is to the community *and* its voting citizens.
- * Tell him/her that restored funding for libraries is **ESSENTIAL** and **CRITICAL**.

Registrations may be submitted online at: <http://www.rrlc.org/busregform.htm>, however, your spot will not be reserved until we receive payment. The cost of the bus is \$10 per person. Check should be made payable to RRLC. Mail reservation(s) to:

*Rochester Regional
Library Council
390 Packett's Landing
Fairport, NY 14450*

Internet to Get Health Information?

(Continued from page 5)

thing they dislike about using it for health information.

33% said that there is so much information that they have trouble finding what they need and are concerned about the accuracy of what they find.

Most Internet users use a search engine to find health related information. Few cite an actual health website as the place they go to as a source.

The results of this survey clearly substantiate the idea of offering a trustworthy local website for health information. No one health information source dominates. The CLIC-on-Health website (www.cliconhealth.org) can become the widely recognized health information website of choice among Rochesterians.

Because accuracy and believability of health information are concerns, a known local source, www.cliconhealth.org, developed by regional libraries can instill confidence that health information found there is trustworthy and up-to-date.

Two areas where the Internet is not well used - providing a calendar of local events and finding support groups - are information gaps that can be filled by a localized, well-known Internet site.

For more information, contact CLIC-on-Health Project Director, Linda Phillips (lphillips@rrlc.org).

* * * *

RRLC People in the News

Becky Simmons has a new position as RIT Archivist overseeing the Archives and Special Collections Department at Wallace Library. Becky is in charge of access, organization, and preservation of documents related to the history of RIT, as well as outreach activities, including working toward creating more information about RIT history on the web, creating exhibitions on and off campus, and working with faculty to bring students into the archives for papers and projects. Becky was formerly at the George Eastman House for 18 1/2 years.

Linda Clark Benedict returns to the RRLC region as the archivist at Warren Hunting Smith Library, Hobart and William Smith Colleges. Linda comes directly from Keuka College Library, and formerly from Pioneer Library System.

SAVE THE

DATE: June 5, that is, for the 37th Annual Membership Meeting of the Rochester Regional Library Council. The luncheon meeting is being hosted by Memorial Art Gallery and attendees will have the opportunity to tour the library and possibly the Gallery. Our Guest speaker will be announced in the near future.



Member Library News

MCLS Adaptive Technology Brochure

The Monroe County Library System has compiled a brochure that comprehensively lists the adaptive technology available in each of the member libraries. Adaptive technology is equipment, devices and software that people with disabilities use in order to make the world more accessible and easily understood.



Some examples of what you can find in the Monroe County public libraries are closed circuit TV (enlarges whatever is placed on the 'bed' of the machine), JAWS software (reads the computer screen for a person who is blind), MAGic software (magnifies the PC screen for a person with low vision), TTY teletypewriter (spoken words are translated into printed words for a hearing impaired person), motorized scooters, Kurzweil (software that reads what is scanned into a PC), Quicktionary pen (pen scans and reads aloud printed text) and Voice Recognition Software (Naturally Speaking software allows a person with limited keyboarding functionality to speak into the PC, rather than use his or her hands).

If you would like a copy of this brochure, please stop by your local library or contact Sharon Figueroa in the MCLS Office at 585-428-8053 or sfiguero@libraryweb.org.

* * * *

UR Library in DSpace Part of Group That Will Help Fine-Tune a Popular New Archiving Program



The University of Rochester is one of six universities participating in a project with the Massachusetts Institute of Technology (MIT) that will "fine-tune" DSpace, a program for archiving scholarly works. The other institutions are Columbia University, Cornell University, Ohio State University, the University of Toronto, and the University of Washington at Seattle. Together with MIT and the University of Cambridge, they will form a group called the DSpace Federation and test the archiving software.

Susan Gibbons, Director of Digital Library Initiatives for the University of Rochester Libraries, is the DSpace contact person at the U of R. Susan was formerly the "E-Book" Project Manager under a joint RRLC/MCLS project.

DSpace uses open source software to create a digital repository created to capture, distribute and preserve the intellectual output of a university or institution. It is a joint project of the MIT Libraries and the Hewlett-Packard Company. The benefits for the searcher are easy remote access and the ability to read and search DSpace items from one location: the World Wide Web. Benefits for the contributor are the advantages of digital distribution and long-term preservation for a variety of formats including text, audio, video, images, datasets and more. The benefit for the institution is the opportunity to provide access to all the research of the institution through one interface.

For more information visit the DSpace website at:
<http://www.dspace.org/>.

Full-Scale Point-to-Point ILL *(Continued from page 3)*

School (Rush-Henrietta Schools) agrees, the system is "Very useful... easy... time-consuming but worth it . . . We had new curriculum initiatives this year and we needed books that we didn't have in the library. We're using ILLs to see if the book is useful to us. Then we will order the books we've seen and used."

* * * *



**Directors' Breakfast
April 25, 2003
Brookwood Inn
Bushnell's Basin
8:30 AM**

Guest Speaker: David Chatham will lead a discussion on "Approaching Change in Libraries" based upon an editorial by Charles Lowrey in *Portal*.



**Rochester Regional
Library Council**

390 Packett's Landing
Fairport, New York 14450

Executive Director: *Kathleen M. Miller*
Assistant Director: *Deborah Emerson*
Technical Associate Librarian: *Andrea Weas*

RRLC Calendar

- Mar 3** "Photoshop Elements Part 2" with Barbara Moore. Monday Night @ the Council Pizza Series. RRLC Training Center. 6:00 p.m. - 8:00 p.m.
- Mar 4** Monroe #1 BOCES Staff Development Meeting. RRLC Training Center. 2:30 p.m. - 4:30 p.m.
- Mar 5** School Library System Directors' Meeting. RRLC Conference Room. 9:30 a.m. - 2:30 p.m.
- Mar 6** RRLC Board of Trustees Meeting. RRLC Conference Room. Noon - 1:30 p.m.
- Mar 7** "Introduction to Active Server Pages" with Mark Sullivan. RRLC Training Center. 9:00 a.m. - Noon.
- Mar 10** "Palm Handheld Basics Part 1" with Lori Burch. Monday Night @ the Council Pizza Series. Registration Required. RRLC Conference Room. 6:00 p.m. - 8:00 p.m.
- Mar 12** "Get HIP to HIPAA: Health Information Professionals and the Health Insurance Portability and Accountability Act". MLA Satellite Teleconference. Monroe Community College. 2:00 p.m. - 3:30 p.m.
- Mar 13** Historical Records Advisory Committee Meeting. RRLC Conference Room. 2:00 p.m.
- Mar 13** "Introduction to Digital Preservation Resources". RRLC Training Center. 10:00 a.m. - Noon. Nylink Training Program. To register: [Nylink Registration Form](#).
- Mar 13** "History in a Box: Developing and Using Traveling Trunks & Educational Kits " with JoAnn Meaker. Archives in Education Roundtable. Fairport Central School District. 4:00 p.m. - 6:00 p.m.
- Mar 14** "Introduction to QuestionPoint". RRLC Training Center. 10:00 a.m. - Noon. Nylink Training Program. To register: [Nylink Registration Form](#).
- Mar 17** "Palm Handheld Basics Part 2" with Lori Burch. Monday Night @ the Council Pizza Series. Registration Required. RRLC Conference Room. 6:00 p.m. - 8:00 p.m.
- Mar 21** "Library Support Staff Soar To Great Heights: How library workers give back ". SOARING to Excellence Series. SUNY Geneseo. Noon - 2:00 p.m.
- Mar 24** "Crime & Criminal Justice on the Web" with Larry Taylor. Monday Night @ the Council Pizza Series. RRLC Training Center. 6:00 p.m. - 8:00 p.m.

For more information on any of these events go to: rrlc@rrlc.org/events.html

Employment Opportunities

- Collection Management Aide**, part-time, Edward G. Miner Library, Health Science Libraries and Technologies, University of Rochester Medical Center
- Rare Books Librarian** Rare Books and Special Collections Library University of Rochester.
- Reference Librarian** Genesee Community College, State University of New York

For more detailed descriptions of these and other jobs, go to <http://www.rrlc.org/jobs.html>.